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BIB DATA SHEET

CONFIRMATION NO. 5827

SERIAL NUMBE				CLASS	GROUP ART UNIT		ATTORNEY DOCKET		
10/721,558		DATE 11/25/2003		705	3628	3628		NO . 139164	
	RULE								
Aziz Moham ** CONTINUING E ** FOREIGN APP ** IF REQUIRED,	LICATIONS ****	******	* / E GRA	•	1/9/07	S J			
O2/25/2004 Foreign Priority claimed			STATE OR COUNTRY	SHEETS DRAWINGS	TOTAL CLAIMS		INDEPENDENT CLAIMS		
ADDRESS								<u> </u>	
ALCATEL LUCENT INTELLECTUAL PROPERTY & STANDARDS 3400 W. PLANO PARKWAY, MS LEGL2 PLANO, TX 75075 UNITED STATES									
TITLE									
Web based CRM service using on-line presence information									
	FEES: Authority has been given in Paper No to charge/credit DEPOSIT ACCOUNT No for following:				☐ All Fe	☐ All Fees			
 FF					☐ 1.16 F	1.16 Fees (Filing)			
					NT 1.17 F	☐ 1.17 Fees (Processing Ext. of time)			
					☐ 1.18 F	☐ 1.18 Fees (Issue)			
						Other			
					☐ Credi	☐ Credit			